

Apple School Manager & related services

School action: **CONSENT** required

Assessment Outcome: Low Risk

Apple School Manager is a web-based portal that helps IT administrators deploy iPad and Mac devices.



Service Summary

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| Version: | Free |
| Tags | Administrative support services; Device management; ICT tools |
| URL: | https://school.apple.com/ |
| Purpose of Use: | Apple School Manager is a web-based portal that helps IT administrators deploy iPad and Mac devices, providing students and staff access to various Apple services, 200GB of non-personal iCloud storage, apps and books. |

Consent information and hosting

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|------------------------------|--|
| Data Hosting: | Offshore (outside Australia) |
| Data Classification: | <input checked="" type="checkbox"/> Non – personal identifying information <input checked="" type="checkbox"/> Personal identifying information <input type="checkbox"/> Sensitive Information |
| Parent/carer consent: | <input checked="" type="checkbox"/> Data is stored offshore <input type="checkbox"/> The service provider requires parental consent before disclosure/use of the service with student information. <input checked="" type="checkbox"/> Students' images, videos, work are uploaded and published to the service. Note: Ensure <i>Permission to publish students images and work for school purposes</i> has been obtained from parents before using this aspect of the service. |
| Age Restriction: | None |

Actionable treatments

| Risk | Treatment |
|--|---|
| Account registration is required to access this service. | <ul style="list-style-type: none"> • Ensure only mandatory fields are completed when registering accounts. • Do not use organisational passwords when registering an account. |
| Use of forms/surveys may result in the unauthorised collection, over the collection, storage, and/or disclosure of personal, sensitive information (e.g., when contact information is uploaded for distribution purposes or via responses). Data may be subject to misuse, interference, loss, unauthorised access, or modification. | <ul style="list-style-type: none"> • Select or design questions or response fields to limit the collection of personal, sensitive information. • Only collect information that is reasonably necessary to fulfil the purpose of use. |
| Remote access functionality can be used to gain access to school servers and organisational applications. This exposes the organisation to risks associated with unauthorised access, the potential exploit of organisational data and assets, and theft or disclosure of sensitive organisational information. This platform allows meeting hosts and/or meeting participants to use screen sharing with each other. Screen sharing allows other participants to view onscreen files, documents, emails, previews and alerts. | <ul style="list-style-type: none"> • Remote access must not be used. Ensure users do not provide remote access to others or consent to requests to allow remote access. • Disable remote access functionality. • Do not consent to requests to allow remote access. • Do not initiate or accept requests for remote access. • Cancel if notified of an active remote access session. |

Consent information for parents/carers

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| Name of Service: | Apple School Manager & related services | Data Location: | Offshore (outside Australia) |
| Purpose: | Apple School Manager is a web-based portal that helps IT administrators deploy iPad and Mac devices, providing students and staff access to various Apple services, 200GB of non-personal iCloud storage, apps and books. | | |
| Information Disclosed: | <ul style="list-style-type: none"> • Student name • Student images • Student academic testing • Student grades/performance data • Student geolocation data • Other student data • Student email • Student username • Student gender • Student class details • School name | | |
| Website: | https://school.apple.com/ | | |
| Terms of Use: | https://school.apple.com/ | | |
| Privacy Policy: | https://www.apple.com/au/privacy/ | | |

Date of Assessment: May 2020